



# Nansen Training

# Dialogue Facilitation

Tools to facilitate a complex process of dialogue

«I learned how to identify needs, interest and positions of my counterparts»

Juan Camilo Clavijo Martín  
(Colombia)

«I learned that dialogue is about validating people's dignity»

Faizah Sidi (Kenya)

«The heart and the spirit of the Nansen Center has helped me to see that I can do something, at this moment, when we are in such a need of the forces of peace»

Lori Amy (USA)

**March 30th to April 3rd 2020**

**Lillehammer, Norway**

**Dialogue is a way of communicating which focuses on understanding «the other»,** rather than trying to convince them that you are right. This understanding enables us to build or rebuild relationships. This training is about how such a process can be guided by a facilitator.

**The Nansen Center for Peace and Dialogue** has more than 20 years of dialogue activities, including Afghanistan, Western Balkans, Iraq, Kenya, Ukraine, Poland, Colombia and Norway.

## Learning outcomes

- In-depth knowledge and skills as a facilitator
- Improved communication skills
- Knowledge of creating a safe space for dialogue
- Gain skills in facilitating dialogues in a conflict situation
- Learn how to organize and conduct a public dialogue
- Plan a dialogue session and design a dialogue process

## Program

- Practical exercises and theoretical knowledge in facilitating dialogue in different contexts
- How to handle sensitive topics and extreme opponents
- The importance of trust and time in a dialogue process
- How to ensure inclusion and equality in larger meetings
- Practicing dialogue facilitation in a conflict situation
- Introduction to public dialogue and practicing facilitation
- Planning and designing dialogue sessions and processes

## Methodology

This training is designed to practice dialogue facilitation, including introductions to the topics and reflections after practicing. Based on conflict stories provided by the participants themselves, and shared in groups, you are invited to facilitate a conflict where your fellow participants are the actors. Giving and receiving feedback on how you perform as a dialogue facilitator is a major part of the program.

## Who should attend?

The training is tailored for those who are interested in learning dialogue facilitation. If you have attended the Nansen Training - Dialogue in Conflict or similar, or have previous experience in applying dialogue in your professional or voluntary work, you are welcome to apply. Participation is limited to 20, based on a competitive selection process, and is gender, age, experience and geographically balanced. Full attendance is required.

## The trainers



**Norunn Grande, special advisor:** Holds a cand. polit. degree in Political Science and has worked as advisor to the Norwegian National Commission for UNESCO. Norunn has worked as a lecturer at Follo Folk High School and director of Norwegian Peace Center and Nansen Center for Peace and Dialogue. Currently she develops and conducts trainings and educational programs in conflict transformation, dialogue facilitation and peacebuilding, primarily in Norway and Afghanistan. She facilitates dialogues, makes training material and conducts reviews and evaluations.



**Christiane Seehausen, senior advisor:** A trained nurse with a bachelor's degree in Multi-cultural understanding and further studies in organizational leadership, pedagogy, coaching and development. Christiane has worked as a director for an integration centre for refugees, and has developed an education program in cultural competence in cooperation with Eastern Norway Research institute and Inland Norway University for Applied Sciences. She has developed and implemented dialogue trainings in Europe, Latin America, Africa and the Middle East, and is facilitating dialogues in different contexts in Norway.

**TUITION FEE:** 890 euro covering accommodation and meals.

**VENUE:** Mølla Hotel in Lillehammer, Norway.

**CONTACT:** For further details please contact: [trainings@peace.no](mailto:trainings@peace.no)



**Registration before February 21st** (click or scan):

<https://www.surveymonkey.com/r/Facilitation-March-2020>

