

«I learned how to identify needs, interest and positions of my counterparts»

Juan Camilo Clavijo Martín  
(Colombia)

«I learned that dialogue is about validating people's dignity»

Faizah Sidi (Kenya)

«The heart and the spirit of the Nansen Center has helped me to see that I can do something, at this moment, when we are in such a need of the forces of peace»

Lori Amy (USA)

Nansen Center for Peace and Dialogue

# Dialogue Facilitation Training

**16-20th of December 2019**

**Lillehammer, Norway**

**Dialogue is a way of communicating which focuses on understanding «the other»**, rather than trying to convince them that you are right. This understanding enables us to build or rebuild relationships. This training is about how such a process can be guided by a facilitator.

**The Nansen Center for Peace and Dialogue** has more than 20 years of dialogue activities, including Afghanistan, Western Balkans, Iraq, Kenya, Ukraine, Poland, Colombia and Norway.

## Learning outcomes

- You gain in-depth knowledge and skills as a facilitator
- Practice listening actively and asking the good questions
- Knowledge of creating a safe and trusting dialogue room
- Gain skills in leading a group dialogue with good, inclusive conversations in various settings
- Tools to deal with challenges in a complex dialogue situation

## Program

- Practicing dialogue facilitation, receiving and giving feedback
- How to handle sensitive topics and extreme opponents
- The importance of trust and time in a dialogue process
- Practical exercises and theoretical knowledge in facilitating dialogue in different contexts
- How to ensure inclusion and equality in larger meetings
- The art of asking the good questions, free of accusation, hidden agenda or prejudice
- Active listening

## Who should attend?

The training is tailored for those who are interested in learning dialogue facilitation. If you have previous experience in applying dialogue in your professional or voluntary work, or have attended a Nansen Basic Dialogue Training or similar, you are welcome to apply. Participation is limited to 20, based on a competitive selection process, and is gender, age, experience and geographically balanced. Full attendance is required.

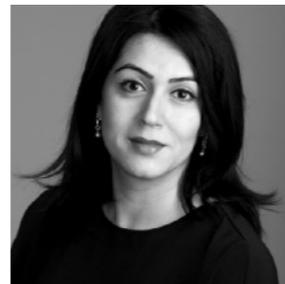
## The trainers



**Norunn Grande, special advisor:** Holds a cand.polit. degree in Political Science and has worked as Adviser to the Norwegian National Commission for UNESCO. Norunn has worked as a teacher at Follo Folk High School and director of the Norwegian Peace Center from 2001 to 2010. When the NCP merged with Nansen Dialogue in 2010 she stayed on as director for the NCPD from 2010 to 2011. She develops and conducts trainings and educational programs in dialogue and peacebuilding, primarily in Norway and Afghanistan.



**Christiane Seehausen, senior advisor:** A trained nurse with a bachelor's degree in Multi-cultural understanding and further studies in organizational leadership, pedagogy, coaching and development. Christiane has worked as a director for an integration centre for refugees, and has developed an education program in cultural competence in cooperation with Eastern Norway Research institute and Inland Norway University for Applied Sciences. She has developed and implemented dialogue trainings in Europe, Latin America, Africa and the Middle East, and is facilitating dialogues in different contexts in Norway.



**Chro Borhan, dialogue advisor:** Holds an MA in Administration and Organization Theory from the University of Bergen with further education in urban planning and impact assessment. She has previously worked with e asylum seekers, the Norwegian Social Welfare, human rights projects in the Middle East, and as minority advisor at the Directorate of Integration and Diversity in Norway. Chro is a qualified conflict mediator with the Norwegian Mediation Service, team leader in Help increase the Peace Program (HIPP) and Alternatives to Violence (AVP). She works with developing training programs in dialogue and conflict transformation, and facilitates in dialogues.

**TUITION FEE:** 870 euro covering accommodation and meals, and one copy of the Nansens Handbook for Trainers in Dialogue and Conflict Transformation.

**VENUE:** Birkebeiner Hotel in Lillehammer, Norway.

**CONTACT:** For further details about the training please contact: Christiane Seehausen, [christiane@peace.no](mailto:christiane@peace.no)



**Registration before November 1st** (click below)

<https://www.surveymonkey.com/r/dialogue-dec-2019>

